

North Florida Council, Boy Scouts of America
Activities and Training Refund Policy
Adopted January 18, 2008

The North Florida Council will process refunds for fees paid for activities and training under the following conditions:

- Requests must be made in writing to the Council Service Center via mail, fax, or email. All emails must be sent to Seca Wilcox at seca.wilcox@scouting.org and copied to Eli Rivera at eli.rivera@scouting.org. Fax number is (904) 387-4148
- All refund requests must be received **NO LATER THAN FIVE DAYS** after the event is completed. Requests received after this time will not be processed.
- Requests for refund made:
 - Two weeks or more before event = 85% Refund
 - Less than two weeks and until event = 60% Refund
 - Up to five days after the event = 40% Refund
 - Six or more days after the event = No Refund
- Reasons for requesting a refund:
 - Serious illness or injury preventing attendance
 - Death in family preventing attendance
 - The event or activity is cancelled or rescheduled
 - Family Emergency
- Refunds for fees of \$10 or less will not be issued. **Checks expire after 90 days so Uncashed Checks is subject to a \$25 administrative fee at the discretion of Staff.**
- Refunds are not given for no shows and for bad weather that does not warrant event cancellation
- For Council, High Adventure Contingents, National Jamborees, and other similar events, refunds will be given if a paid participant has replaced the Scout that has cancelled. The refund will be less any costs incurred by these changes (airfare, activity fees, transportation).
- Refunds for Order of the Arrow events are subject to all the above and will be issued only with the approval of the Lodge Staff Advisor. Please contact Lodge at Allan Grinnan at agrinnan@sunbeltengineering.net.
- Aquatics camp is subject to their own policies as found at www.aquaticscamp.org
- Camp Shands refunds are subject to the above and must be approved by the Program Director Eli Rivera.

Last update May 4, 2017